

Homeless Management Information System / Coordinated Entry Committee Monday, January 3, 2022 1:00 p.m. – 3:00 p.m. Butte County Employment and Social Services – Zoom Virtual Meeting

Zoom Link: https://us02web.zoom.us/j/83822266600?pwd=SWxJei9YUWRGUFNNN09vb1JJdkFaQT09

Phone: (669) 900-9128 Meeting ID: 838 2226 6600 Passcode: 679378

HMIS/CE COMMITTEE MEMBERS (CHO Administrator, or designee):

Angie Little, HACB	Keesha Hills, OSCIA	Elisa Rawlinson, DESS	
Christy Taylan, Caminar	Shelly Watson, Jesus Center	Joy Amaro, True North Housing Alliance	
Nancy Jorth, Youth for Change	Josiah Vasey, Butte 211	Annie Terry, Oroville Rescue Mission	
Susan Wilson, Safe Space	Rick Jackson, BCDBH	Sara Sweaney, Nation's Finest	
Stephan Spirk, CAA	Carolina Cruz, Catalyst	Masaki Hirayama, Veteran's Administration	
Amanda Gaylord, CHAT	Debbie Villasenor, Consultant	Melissa Jamison, United Way	
Laurie Maloney, Point of Contact	Susan Dolan, Ampla		

First Chairperson:	Elisa Rawlinson, DESS HH
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Second Chairperson: Sarah Frohock, BCDBH

AGENDA

1.	Call to Order	Elisa Rawlinson
2.	Approval of Minutes - <i>ACTION</i> a. HMIS/CES Committee Meeting, December 6, 2021	All
3.	Introductions/Agency Updates	All
4.	Updates a. Ongoing open office hours (started Dec. 15, 2021)	Elisa Rawlinson
5.	Longitudinal Systems Analysis (LSA)	Elisa Rawlinson
6.	Priority Points and Community Queues - DISCUSSION	
7.	Next Meeting: Monday, February 7th, 2021; 1:00 – 3:00 p.m.	Elisa Rawlinson
8.	Adjourn	Elisa Rawlinson



BUTTE COUNTYWIDE HOMELESS CONTINUUM OF CARE HMIS/CES COMBINED COMMITTEE MEETING MINUTES

MONDAY, December 6th, 2021 at 1pm-3pm Zoom Meeting

COMMITTEE MEMBERS PRESENT:

Debbie Villasenor, Housing Consultant Elisa Rawlinson, DESS Housing & Homeless Christy Taylan, Caminar Shelly Watson, Jesus Center Carolina Cruz, Catalyst Nancy Jorth, Youth For Change Stefan Spirk, CAA Amanda Gaylord, CHAT

Angie Little, Housing Authority – Butte County

COMMITTEE MEMBERS NOT PRESENT:

Keesha Hills, OSCIA Trishalana Ott, BCDBH Joaquin Jordan, True North Housing Alliance Annie Terry, Oroville Rescue Mission Sara Sweaney, Nation's Finest Masaki Hirayama, Veteran's Administration Lauren Kohler, Safe Space Tracy Stogsdill Gillihan, 2-1-1 Help Central

RECORDING SECRETARY:

Kyle Prieto

OTHER ATTENDEES:

Isabel Alainz-Alvarado, DESS Housing & Homeless Renee Devol, DESS APS Kayla Davis, DESS Housing & Homeless Melissa Jamison, United Way Northern California Kyle Prieto, DESS Housing & Homeless Wendy Lo, DESS Housing & Homeless Nick Fashing, DESS Adult Services Lorena Reed, BCDBH Pahua Thao, DESS Housing & Homeless Sarah Frohock, BCDBH Shelly Storkan, BCDBH Jaymee McLaughlin, CUSD, Homeless and Foster Liasion TOSA Rachel DeLeon, DESS Eligibility Susan Wilson, Safe Space Erin Murray, DESS Housing & Homeless Jennifer Zellers, Nations Finest Josiah Vasey, Butte-Glenn 211 Briana Harvey-Butterfield, DESS Housing & Homeless Michael Wright, DESS Housing & Homeless Robin Gerfen-Bell, True North Housing Alliance

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ORDER OF BUSINESS:

- 1. CALL TO ORDER: The meeting was called to order by Chair Elisa Rawlinson at 1:04 P.M. Roll call taken.
- **2. APPROVAL OF MINUTES ACTION:** The minutes for the HMIS/CES Committee Meetings for October 11th, 2021, were approved with no corrections.

Motion to approve: Angie Little, HACB Seconded: Nancy Jorth, Youth for Change

- **3. AGENCY UPDATES:** Susan Wilson with Safe Space announced a shelter opening on 12/19/2021, the location will be rotating through local churches and the schedule will be sent out in an e-mail. Nancy Jorth with Youth for Change promoted the 6th Street and Heart programs for having a successful 'Youth Runaway Awareness' month of November. Nick Fashing with DESS Adult Services reported that they have received their award amount for the 'Home Safe' program, which is \$629,264. Carolina Cruz with CATALYST gave an ongoing reminder that they are still accepting applications for their transitional housing available home. Debbie Villasenor announced she is currently working on a 'No Place like Home' funding application for BCBH, using round four funding, on a project in the Chico area. Stefan Spirk with CAA stated that they are still celebrating the 30th anniversary of the Esplanade House and there are openings in both their transitional and permanent housing projects. CAA is also partnering with Chico State's Center for Healthy Communities to develop a new food rescue program, which rescues food and delivers it to True North.
- 4. Updates: A) Emergency Housing Vouchers. Angie Little, HACB reported 116 available vouchers, 115 referrals of which 8 are still pending awaiting supporting documents. There are 49 vouchers under the HHAP contract and the rest are pending. Elisa Rawlinson added that our Housing Authority of the County of Butte is ranked 5th in the state for issuance and usage of these housing vouchers. Jaymee McLaughlin with CSUC reported that they have received a grant to create a program for college students, utilizing emergency housing vouchers and requested to coordinate with any member for ideas on how best to structure the new program. B) Distribution list for all HMIS End Users. Elisa and the team have been working on, there are currently 106 HMIS End Users throughout Butte County and the goal is to keep all users informed of updates to the HMIS system. A distribution list has been created to keep all HMIS users informed of any and all updates/changes to the system. C) Ongoing open office hours (starting December 15th, 2022) that are going to be occurring every two weeks in addition to the CHO office hours. Any End User can attend these meetings via Zoom. The purpose of these new open office hours is for making sure that any participating agencies user have any questions, suggestions or need more training they can address it.

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- 5. New Program Request Form: Elisa Rawlinson presented the newly updated program request form. There have been a few additional sections and questions as well as some prepopulated answers on the existing form. This newly updated form has been uploaded to the Butte CoC website and able to be downloaded. She requested that any new program requests utilize this form. She also reminded the committee that when a client has changes their funding source the agency must inform the HMIS team ahead of time due to them having to end the existing program and build a new program in the system for the client.
- 6. HMIS/CES Training/Office Hours: A) Group versus Individual Programs. Elisa first explained the difference of these two. A program type that states 'Individual' is defined as that client is the only member in their household that is enrolled in that program. If the type shows as 'Group' that means that more than one member within that household is enrolled in that program together. Depending on what the client/household is enrolling in with determine if they are enrolled as an individual program type or a group. Elisa gave a step-by step process presentation on how agencies can enroll their clients into a group program. B) Adding members to Individual Programs. A tutorial was given on how to enroll an individual client into a program, keep in mind that other household members may be added to the enrolled program later as long as they were connected to the individual prior to the enrollment into the program, with few exceptions. For any agency users that would like more training on this, they are encouraged to participate in the open office hours beginning on Dec. 15th, 2022.
- 7. Longitudinal Systems Analysis (LSA): A) Monthly Checks. Elisa began by stating that HUD will be providing the initial LSA upload on 12/06/2021. All correction must be made and submitted to HUD no later than mid-February 2022, if corrections are needed the agency will be notified. Elisa then spoke about new LSA features within HMIS including dashboards for data cleanup to assist with LSA preparation, she showed how they may be accessed. These new tools will be incredibly helpful for agencies and her team to be able to easily locate and correct errors in client information. Reports for data clean-up will start being ran once a month beginning after the LSA has been concluded. More information was given on how to locate and correct errors as they become known from HUD.

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- 8. Additions to CES Enrollment Page (VASH Eligibility): Elisa showed the committee some new addition to the enrollment page that now includes a new question regarding VASH eligibility. A Housing Navigator will be asking the clients at the time of enrollment into the Coordinated Entry list this new eligibility question. Due to recent changes to the VASH program now more clients are found to be eligible for the program than were before.
- 9. Priority Points and Community Queues: There is a need to review priority points so there will be community queue meetings coming up in February 2022. Once the community queues meetings begin the Coordinated Entry list as a whole will remain intact, but the community queues it will create sub-sections within the system. This will allow agencies to better organize clients within the system based of the group or type of category they may fit into. Elisa showed a spread sheet that showed clients that had been pulled from the Coordinated Entry list and began explaining the challenges in regard to priority points and VI-SPDAT scores. The ranking of clients on the CE list is based on the VI-SPDAT score, however, if the priority points given are higher that client will be placed in more priority than a client with a high VI-SPDAT score which is potentially problematic and inequitable. Elisa believes that a re-evaluation of the priority points system is needed to further ensure that all clients are being appropriately assessed and ranked in the CE list. It was also requested of the committee to review the HMIS/CES policies and procedures regarding the appropriate VI-SPDAT scoring points given to clients at the time of their assessment. There are currently 4 sub-populations that should be receiving priority points and how many, as specified in the policies and procedures, they are as follows: Chronically Homeless- 25 points, At-Risk of Chronically Homeless- 23, Homeless Households with Children- 20 and Unaccompanied Homeless Youth- 20. After a review and discussion occurs within this committee it may be found that a revision of the priority points system is needed to ensure equitable allocation of points to clients. It is understood that this will be a continuing conversation for the committee in the future.

10. NEXT MEETING: January 3rd, 2022 from 1:00-3:00 via Zoom

11. ADJOURNMENT: The meeting was adjourned at 2:45 P.M.