



Butte Countywide Homeless Continuum of Care

Point in Time Committee
Wednesday, August 24, 2022
3:00 P.M. to 4:00 P.M.
Butte County Employment and Social Services
Zoom Virtual Meeting

COMMITTEE MEMBERS PRESENT:

Briana Harvey-Butterfield, DESS HH
Brittany Brown, OSCIA
Codie McCormack, Caminar
Elisa Rawlinson, DESS HH
Emily Pereira, Youth for Change
Erin Murray, DESS HH
Ian Clement, DESS HH
Isabel Alaniz-Alvarado, DESS HH
Jay Coughlin, DESS HH
Kaitlyn Sherrill, DESS HH
Keesha Hills, OSCIA
Lorena Reed, BCDBH
MaryJo Alonzo, City of Chico
Michael Wright, DESS HH
Sarah Frohock, BCDBH
Shelly Storkan, BCDBH
Susan Roll, CSU, Chico
Taylor Storey, TNHA
Tracey Stogsdill-Gillihan, 211/Helpcentral
Wendy Lo, DESS HH

COMMITTEE MEMBERS ABSENT:

Aimee Decker, Nation's Finest
Amanda Gaylord, CHAT
Amanda McAtee, ORM
Amber Abney-Bass, Jesus Center
Annie Terry, ORM
Carol Zanon, GCHTF
Charles Withuhn, NSST
Dawn Blackhorse, Butte College
Deborah Taylor, VA
Don Taylor, DESS HH
Hillary Crosby, Safe Space
Josh Jamison, Oroville Hope Center
Kevin Thompson, OSCIA
Leslie Johnson, CHAT
Lisa Currier, CHAT
Luann Manss, Caring Choices
Lyndall Ellingson, Chico State
Maisue Thao, Butte College
Marie Demers, City of Chico
Marin Hambley, Stonewall
Meagan Meloy, BCOE
Pahua Thao, DESS HH
Shelly Forbes, Nation's Finest
Shelly Watson, Jesus Center
Tami Ritter, Board of Supervisors
Vern Hartman, GCHTF

RECORDING:

Jay Coughlin, DESS HH

ORDER OF BUSINESS:

- 1. CALL TO ORDER:** Committee Chair J. Coughlin called the meeting to order at 4:01 P.M.
- 2. INTRODUCTIONS:** Introductions were completed, and new members were welcomed to the committee. An open invite was given to the committee members to send names in for others who might be interested in being on the committee, or just forward the meeting invite.

3. **CALENDAR:** J. Coughlin went over the committee Calendar in today’s packet and asked if there were any updates or suggestions that the committee might have. B. Harvey-Butterfield said that the committee calendar is flexible, and last year several things had to be shifted around. As changes are made to the calendar, updates will be sent to the committee.

4. **PIT VOLUNTEER FOLLOW UP SURVEY RESULTS:** J. Coughlin went over the Survey Results from the PIT volunteer survey. 61 responses were received and the suggestions have been reviewed and are being implemented in this year’s PIT preparation and activities when possible. J. Coughlin asked if any committee members wanted to talk to any of the points.
B. Harvey-Butterfield said that it was incredible that we had such a high response last year, especially since the training was virtual. This year the plan is to do a combination of virtual and in-person trainings. The initial training will be virtual, and when the HUB leaders are identified, we will hold smaller in-person trainings with the HUB leaders and their groups.
E. Murray said that she would like to see more in-person trainings this year as well, and a more robust HUB leader specific training this year since we know what to expect.
B. Brown said that she participated in the PIT count, and what she experienced was that she felt unsafe. She was left alone in the middle of nowhere with dogs, even though the training had said do not leave your group members. She also felt that having a better map with better directions would be very helpful, it was hard to find all of the areas with the maps provided last year. J. Coughlin said the training this year will definitely let everyone know not to leave your fellow members. E. Rawlinson said that she is working with Simtech, and in this year’s contract, they are working with them to have the ability to print high resolution and high quality maps of the areas PIT members are assigned to. B. Harvey-Butterfield said that one of the things which was a huge miss last year was our inability to capture the encampments which we knew about right on the maps, and this year we brought this to the software providers attention and they are working on making sure we can print those encampments on the maps this year. E. Rawlinson said that it is not a guarantee we will have that ability this year, but the software provider is working on it. Known locations which was available last year, will still be available this year, in the back end of the software. They are going to try to have it available this year, just not a guarantee.
C. McCormack asked if we would have signage this year. Lack of visible signage was a problem last year. J. Coughlin said that signage is being worked on and asked anyone who has suggestions for signage to please send us samples.
C. McCormack asked if the PIT is advertised to the population in advance, so they know where to go to be counted. B. Harvey-Butterfield said it was advertised, but communication because of COVID was challenging. We have last year’s flyers, which we will update, and will communicate through 211 once again this year, and our intent is to get our information out even earlier.
E. Pereira said that the sooner they get the information the sooner they can advertise, and the sooner the better.
T. Stogsdill-Gillihan said at 211 they have a dedicated text line, and get calls every day from people in the community. Messages are sent out weekly to those who text “Be Home” to 898211 about services available and they can send out updates about the PIT this way.

B. Harvey-Butterfield said this year the intent is to increase the gift card amounts to \$10 in gift cards to those who participate. B. Harvey-Butterfield said that historically our community has done the PIT count over one day the last Wednesday of the month, by separating the County into smaller regions that are stuck to by the groups assigned. This helps minimize potential duplicated responses over multiple days.

E. Murray said that it would be helpful if we could reduce the amount of questions while still gathering the information needed.

In general, the group said the feedback was very helpful, and we look to implement these suggestions to increase participation and hopes to not have as many challenges in regards to COVID.

- 5. REVIEW UNSHELTERED SURVEY QUESTIONS:** B. Harvey-Butterfield went over the questions that were used last year. We worked with Housing Tools for feedback on the questions presented in your packet, and some are HUD required questions and others have been added by the CoC. We try to keep the questions similar from year to year so we can look back over time. The group reviewed the questions in the agenda packet and provided feedback. S. Roll asked if the questions added by our group last year worked. Has this been looked at, and it would be helpful to look at this information when deciding on questions to add/remove. E. Rawlinson said that any of the HUD required questions, in Purple or Red, could not be changed even if we would like to, they are put forward by HUD and must be used as presented. S. Frohock asked how question #22 ‘Are you a victim of Domestic Violence’ is used. Leveraging funding, or in grants? B. Harvey-Butterfield said that she would follow up with Catalyst. E. Murray said this question’s data was used in the HHAP 3 grant application. E. Murray said it would be helpful to know if we are using the data collected from questions #24, #25, #26, and #27. T. Stogsdill-Gillihan asked if people were hesitant to answer all of these questions when they are presented to them. The group in general said that most people answered, especially when being told that answering each question is optional. B. Harvey-Butterfield encouraged the group to email her if they have any specific questions that they would like addressed at the next meeting. E. Murray suggested that the longer questions from #28-#38 should be printed on a laminated piece of paper that would be available to those in the field when asking the questions. S. Frohock said that has been done in the past. S. Roll suggested that we run all of the questions that we have added once again by the full CoC to see if the data is being used. Additionally it might be helpful to go to the Torres Shelter prior to the PIT and ask some of these questions to the intended population to see how they are received. B. Harvey-Butterfield encouraged the group to invite individuals with lived experience to future PIT meetings.
- 6. HUB LOCATIONS – SUGGESTIONS/CHANGES/UPDATES:** J. Coughlin asked if the group had any suggestions for new HUB locations, or changes to the current HUB locations, which were used in January. S. Frohock said the feedback, which she received, was that there were too many little HUB locations. Historically we have had two locations in Chico, one in Oroville, and one in Paradise, which seemed to work well for maximizing volunteers to go out into the field instead of being at a HUB with nothing going on. B. Harvey-Butterfield said this was a good idea, and it was definitely a lot last year. B. Brown said that Haven of Hope on Wheels works directly with the population, and she would like to

arrange to be a HUB location this year if that would work. B. Harvey Butterfield said that would work as long as the location could stay open all day during the PIT times. In addition, to increase participation she is looking at ways to provide additional incentives such as food trucks at locations to get more surveys completed. We will be discussing specific times to start and end this year's PIT at our upcoming meetings. There will once again be morning, afternoon and all day shifts available for our volunteers.

7. **ANNOUNCEMENTS:** T. Storey announced in the chat before she had to log off that many of her staff had participated in the PIT while they were unhoused, so they have a unique dual perspective. She has asked her supervisors to compile a brief report with insight from those individuals and will send it to the group. No other announcements.

8. **ADJOURNMENT:** The meeting was adjourned at 4:19 P.M.